Rudder Price List
Prices are valid until 2023-04-30

Rudder

Subscription

ID	Name	Short Description	Unit	Price (excl. VAT)	
S4Y-MOD-CFG	Configuration Management module subscription (yearly)	Annual subscription allowing the use of the features of the "Configuration Management" module whose binaries are made available on a private repository.	/ node* / year	50,00 €	$59,00
S4M-MOD-CFG	Configuration Management module subscription (monthly)	Montly subscription allowing the use of the features of the "Configuration Management" module whose binaries are made available on a private repository. Initial setup fees for the 1st month mandatory.	/ node* / month	5,00 €	$6,00
S4Y-MOD-SEC	Security Management module subscription (yearly)	Annual subscription allowing the use of the features of the "Security Management" module whose binaries are made available on a private repository.	/ node* / year	50,00 €	$59,00
S4M-MOD-SEC	Security Management module subscription (monthly)	Montly subscription allowing the use of the features of the "Security Management" module whose binaries are made available on a private repository. Initial setup fees for the 1st month mandatory.	/ node* / month	5,00 €	$6,00
S4Y-SLA-ESS	Essential service plan subscription (yearly)	Annual subscription to "Essential" service plan, including the subscription management interface and web-based support interface, paid by ticket. Initial fees mandatory at first purchase.	/ node* / year	0,00 €	$0,00
S4M-SLA-ESS	Essential service plan subscription (monthly)	Monthly subscription to "Essential" service plan, including the subscription management interface and web-based support interface, paid by ticket. Initial fees mandatory at first purchase.	/ node* / month	0,00 €	$0,00
S4Y-SLA-STD	Standard service plan subscription (yearly)	Annual subscription to "Standard" service plan, including the subscription management interface, web-based support interface with Standard SLA, and Standard extended maintenance. Required minimum SLA for any subscription over 500 nodes.	/ node* / year	30,00 €	$35,50
S4M-SLA-STD	Standard service plan subscription (monthly)	Monthly subscription to "Standard" service plan, including the subscription management interface, web-based support interface with Standard SLA, and Standard extended maintenance. Required minimum SLA for any subscription over 500 nodes.	/ node* / month	3,00 €	$3,60
S4Y-SLA-PRE	Premium service plan subscription (yearly)	Annual subscription to "Premium" service plan, including the subscription management interface, phone and web-based support interface with Premium SLA, and Premium extended maintenance. Required minimum SLA for any subscription over 5000 nodes.	/ node* / year	50,00 €	$59,00
S4M-SLA-PRE	Premium service plan subscription (monthly)	Monthly subscription to "Premium" service plan, including the subscription management interface, phone and web-based support interface with Premium SLA, and Premium extended maintenance. Required minimum SLA for any subscription over 5000 nodes.	/ node* / month	5,00 €	$6,00

* Nodes are counted by 50 up to 500 nodes, by 100 up to 2000 nodes and by 500 above.

Subscription options

ID	Name	Short Description	Unit	Price (excl. VAT)	
S4Y-OPT-TAM	Project Manager	Dedicated technical manager ensuring project management. Single point of contact for access to developers. Includes bi-weekly follow-up meetings with detailed reporting. Includes one site visit per year with CTO and development team members.	/ year	40 000,00 €	$47 200,00
S4Y-OPT-247	Optional 24x7 support	Provide an on-call support service 24/7 with first response time in 1 hour for critical incidents : severity 1 (blocking) and optionally 2 (major).	/ year	50 000,00 €	$59 000,00
S4Y-OPT-FT3	Additional agents for Tier 3 family OS	Add Rudder agent binaries, maintenance and support for an operating system family that belong to Tier 3. Tier 3 OS are old systems (N-1 version of the current major OS version).	/ year	10 000,00 €	$11 800,00
S4Y-OPT-FT4	Additional agents for Tier 4 family OS	Add Rudder agent binaries, maintenance and support for an operating system family that belong to Tiers 4. Tiers 4 OS are very old systems (older than N-2 version of the current major OS version).	/ year	25 000,00 €	$29 500,00
S4Y-OPT-ARI	Additional Rudder Instance	Extra production instance coverage for the above support levels (up to 2 non-production instances, such as testing, QA, etc are covered per production instance).	/ instance / year	4 000,00 €	$4 800,00
S4U-OPT-10H	Additional 10 hours of user assistance	Credit 10 hours of user assistance to the contract. Expires at the end of the commitment.	/ 10 hours	1 750,00 €	$2 100,00
S4U-OPT-ISF	Initial fees for Essential subscription	Mandatory at first purchase of an subscription with Essential service plan to cover initialization of contract costs.	/ contract	500,00 €	$600,00
S4U-OPT-1ST	Support ticket	Allow customer in Essential service plan to open a ticket and and benefit from support with no response time or workaround commitments.	/ ticket	400,00 €	$480,00
S4U-OPT-5SU	Additional 5 support users	Add 5 user to the support web-interface.	/ 5 users	2 500,00 €	$3 000,00
S4U-OPT-EM1	Specific Extended Maintenance (1 semester)	Extend the maintenance with new patch version and support of a specific minor version of Rudder for one (1) semester.	/ contract	8 000,00 €	$9 500,00
S4U-OPT-EM2	Specific Extended Maintenance (2 semesters)	Extend the maintenance with new patch version and support of a specific minor version of Rudder for two (2) semesters after the end-of-life the targeted minor version.	/ contract	20 000,00 €	$23 600,00
S4U-OPT-EM3	Specific Extended Maintenance (3 semesters)	Extend the maintenance with new patch version and support of a specific minor version of Rudder for three (3) semesters after the end-of-life the targeted minor version.	/ contract	50 000,00 €	$59 000,00
S4U-OPT-EM4	Specific Extended Maintenance (4 semesters)	Extend the maintenance with new patch version and support of a specific minor version of Rudder for four (4) semesters after the end-of-life the targeted minor version.	/ contract	125 000,00 €	$147 400,00

Professional services

ID	Name	Short Description	Unit	Price (excl. VAT)	
CPS-TRG-3RA	3-day public remote training	3 days (21 hours) public remote training for "Rudder Administrator", up to 8 participants.	/ participant	1 800,00 €	$2 200,00
CPS-TRG-3OF	3-day private training (France or remote)	3 days (21 hours) private training for "Rudder Administrator", up to 8 participants. Includes trainer's travel costs on-site **in France**, or can be a **remote** course with no extra cost.	/ session	8 800,00 €	$10 400,00
CPS-TRG-3OE	3-day private on-site training (Europe)	3 days (21 hours) private on-site (in Europe) training for "Rudder Administrator", up to 8 participants. Includes trainer's travel costs on-site **in Europe**.	/ session	9 200,00 €	$10 900,00
CPS-TRG-3OW	3-day private on-site training (North America)	3 days (21 hours) private on-site (in North America) training for "Rudder Administrator", up to 8 participants. Includes trainer's travel costs **in North America**.	/ session	10 500,00 €	$12 400,00
CPS-TRG-2OF	2-day private on-site training (France)	2 days (14 hours) private remote training for "Rudder Refresh" or "Rudder User", up to 8 participants. Includes trainer's travel costs on-site **in France**, or can be a **remote** course with no extra cost.	/ session	6 800,00 €	$8 100,00
CPS-TRG-2OE	2-day private on-site training (Europe)	2 days (14 hours) private on-site (in Europe) training for "Rudder Refresh" or "Rudder User", up to 8 participants. Includes trainer's travel costs **in Europe**.	/ session	7 200,00 €	$8 500,00
CPS-TRG-2OW	2-day private on-site training (North America)	2 days (14 hours) private on-site training for "Rudder Refresh" or "Rudder User", up to 8 participants. Includes trainer's travel costs **in North America**.	/ session	8 500,00 €	$10 100,00
CPS-TRG-REC	Private remote training video recording	Allow video record of a private remote training, available 60 days only to participants.	/ session	2 500,00 €	$3 000,00
CPS-TRG-A1P	Additional participant to a private session	Add one (1) participant to a private training (remote or on-site). Up to 4 additionnal participants. If a session includes more than 12 participants, a second session is mandatory to split participants.	/ participant	500,00 €	$600,00
CPS-CON-01D	Day of service by a Rudder consultant	1 day (7 hours) of service by a Consultant profile, on site (travel expenses excluded) or remotely.	/ pers. / day	1 200,00 €	$1 500,00
CPS-EXP-01D	Day of service by a Rudder expert	1 day (7 hours) of service by an Expert profile, on site (travel expenses excluded) or remotely.	/ pers. / day	1 450,00 €	$1 800,00
CPS-RPM-01D	Day of service by a Rudder project manager	1 day (7 hours) of service by a Project Manager profile, on site (travel expenses excluded) or remotely.	/ pers. / day	1 450,00 €	$1 800,00
CPS-CON-05D	5-day package of services by a Rudder consultant	5 days of services of a Consultant profile, valid for 1 year, used per half-day remotely or full-day on site.	/ package	5 000,00 €	$5 900,00
CPS-EXP-05D	5-day package of services by a Rudder expert	5 days of services of an Expert profile, valid for 1 year, used per half-day remotely or full-day on site.	/ package	6 000,00 €	$7 100,00